



Media Release

FOR IMMEDIATE RELEASE

Contact: Sheryl Mullen
NORCOM Public Information Officer
425-577-5676
smullen@norcom.org

April 12, 2010

NORCOM Celebrates National Public Safety Telecommunicator Appreciation Week

Bellevue, Wash – North East King County Public Safety Communications Center (NORCOM) is celebrating the second full week of April (April 11-17) as National Public Safety Telecommunicators Week. This week, sponsored by the Association of Public-Safety Communications Officials (APCO) International and celebrated annually, honors the thousands of men and women who respond to emergency calls, dispatch emergency professionals and equipment, and render life-saving assistance to the world's citizens.

Recent events have highlighted the work of telecommunications professionals at NORCOM. On April 9, 2010, NORCOM recognized and honored the work of 7 NORCOM employees for excellence. Two of these employees were recognized by King County Public Health – Emergency Medical Services related to their work as Emergency Medical Dispatchers of the Year.

NORCOM will conduct appreciation events throughout the week to recognize the outstanding work NORCOM personnel do on a daily basis.

###

About NORCOM

- NORCOM began operation on July 1, 2009 providing professional and efficient answering of 911 phone calls and dispatching police, fire, and emergency medical services for 14 fire agencies and 5 police agencies.
- Operational Staffing Includes 58 Telecommunicators and 6 Team Supervisors
- 714 – Average Number of 911 calls answered per day (7/1/09 – 3/31/09)
- 323 – Average Number of police calls dispatched per day (7/1/09 – 3/31/09)
- 155 – Average Number of fire/medical calls dispatched per day (7/1/09 – 3/31/09)

North East King County Regional Public Safety Communications Agency
P.O. Box 50911 • Bellevue, WA 98015-0911 • Phone 425-577-5700
www.norcom.org