

NORCOM 911  
News Release  
July 3, 2019



### **NORCOM Contacts**

Jami Hoppen, Public Information Officer, 425-577-5587  
[pio@norcom.org](mailto:pio@norcom.org) or [jhoppen@norcom.org](mailto:jhoppen@norcom.org)

### **NORCOM 2018 Annual Report**

NORCOM has published the 2018 Annual Report on the NORCOM website. Each year the Annual Report is published to show our community members how NORCOM has performed for the year. NORCOM dispatches for six police and fourteen fire agencies with a service area of 660 square miles and serves a population of over 650,000.

NORCOM is proud to have received numerous accolades over the 2018 year. The State of Washington 9-1-1 Office identified NORCOM to the United States Department of Transportation as Washington State's model for high-performing 911 centers. The Washington Survey and Rating Bureau also recognized NORCOM as the highest rated 911 center in the state of Washington.

NORCOM is proud to serve the northeast King County, its residents and all of those thousands who travel in and out of the area daily.

For further information on NORCOM and their 2018 Annual Report click here for details:  
[2018 NORCOM Annual Report](#)

### ***About NORCOM***

*NORCOM handles 9-1-1 services for northeast King County. NORCOM dispatches police, fire and medical services for six police agencies and fourteen fire agencies. These agencies include the following: Bellevue Police & Bellevue Fire, Clyde Hill Police, Kirkland Police & Fire, Medina Police, Mercer Island Police & Fire, Normandy Park Police, Bothell Fire, Duvall Fire District 45, Eastside Fire & Rescue, Fall City Fire District 27, Northshore Fire, Redmond Fire, Shoreline Fire, Skykomish Fire, Snoqualmie Fire, Snoqualmie Pass Fire & Rescue, Woodinville Fire.*

**###**