



Media Release

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NORCOM Telecommunicator is Finalist for National Award

Bellevue, Wash – North East King County Regional Public Safety Communications Agency (NORCOM)

NORCOM Telecommunicator Becky McCracken is a finalist for the 2014 SMART Telecommunicator Award. Twenty Telecommunicators from across the country have been selected as regional finalists in this third annual award program. The winner will be selected by a voting process that runs March 31 – April 4. To view all finalists and vote for your favorite go to www.smart911.com/sta. The winner of this award will receive a \$1000 donation to the charity of their choice. Four regional honorees will receive a \$500 donation to their charity of choice. Becky has selected “Make a Wish” as her charity should she receive one of these honors. Winners will be announced during National Public Safety Telecommunicator Appreciation Week April 14-18, 2014.

NORCOM Executive Director Thomas R. Orr stated “NORCOM is very proud that one of our very own has been nominated for this prestigious award. Those of us at NORCOM have always known that Becky is a superstar and are gratified that she has been singled out by an objective panel as being one of the top 5 Telecommunicators in the Western Region of the United States. We know that she is well deserving of the national award and wish her the best during the final national selection process.”

Smart911 has created this award to recognize the professionals behind the 9-1-1 calls. 9-1-1 Telecommunicators work tirelessly day in and day out to ensure that each emergency is responded to effectively and every caller receives the assistance they need. Smart911 aims to recognize those Telecommunicators who have demonstrated superb leadership, performance, compassion for callers, ability to inspire co-workers and overall contributions to their PSAP (Public Safety Answering Point).

Becky is one of 62 Telecommunicators at NORCOM responsible for answering 233,526 emergency calls per year (2013). In 2013, NORCOM dispatched 55,888 fire and medical incidents and 123,474 police incidents. NORCOM will celebrate 5 years as an agency on July 1, 2014.

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