



# NORCOM

Incident Inquiry Summary Document  
January 1, 2010 through December 31, 2010

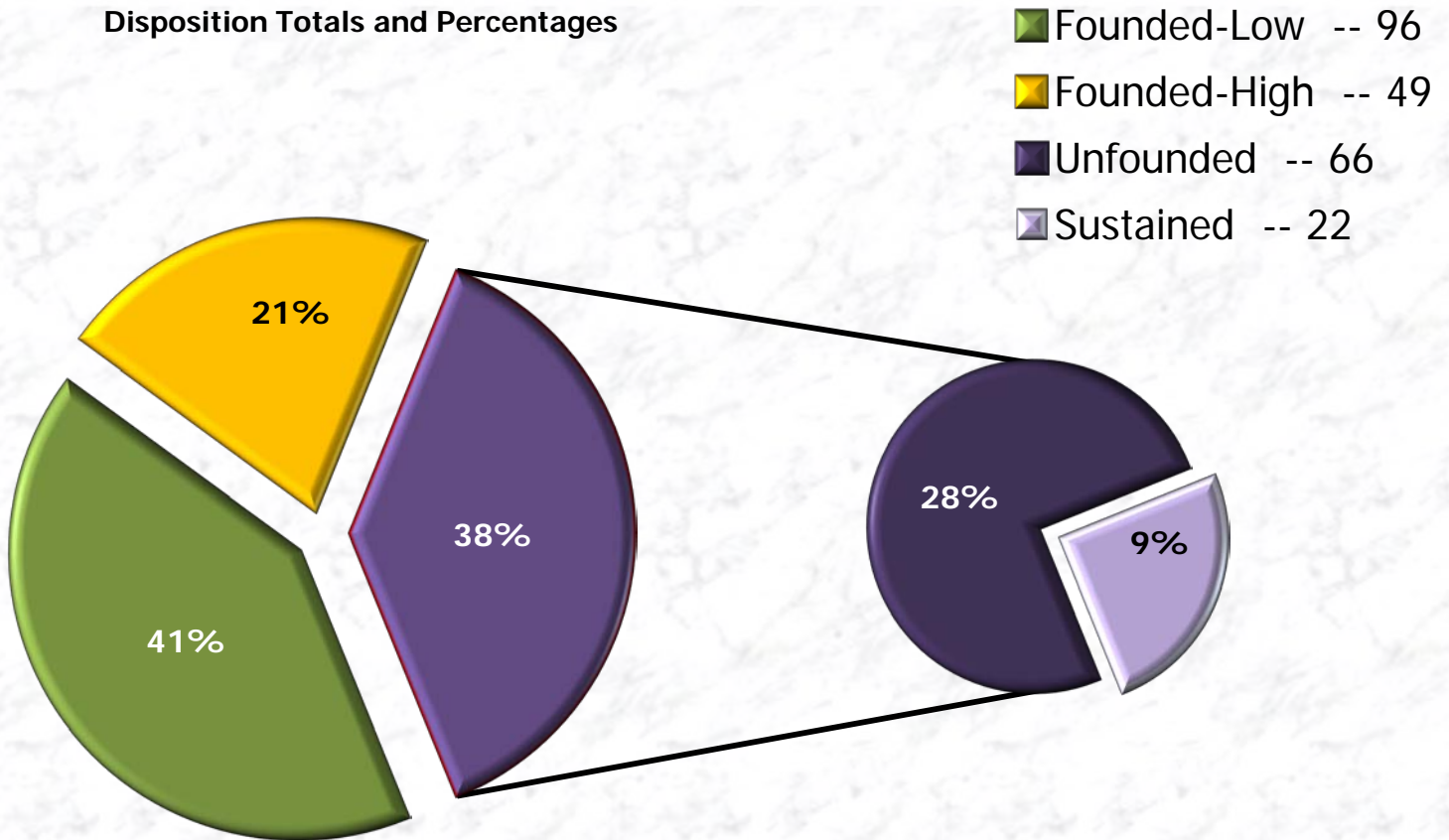
Total Dispatched Police Calls	126,400	69% of dispatched calls were Police related
Total Dispatched Fire Calls	56,296	31% of dispatched calls are Fire related

## 233 Inquiry Requests

PD 145 62%    FD 76 33%    Other 12 5%

*Percentage of Total Inquires*

Disposition Totals and Percentages



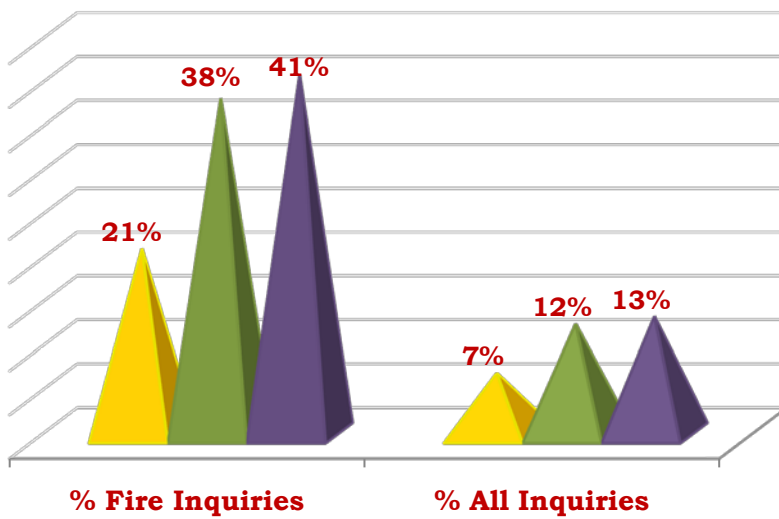
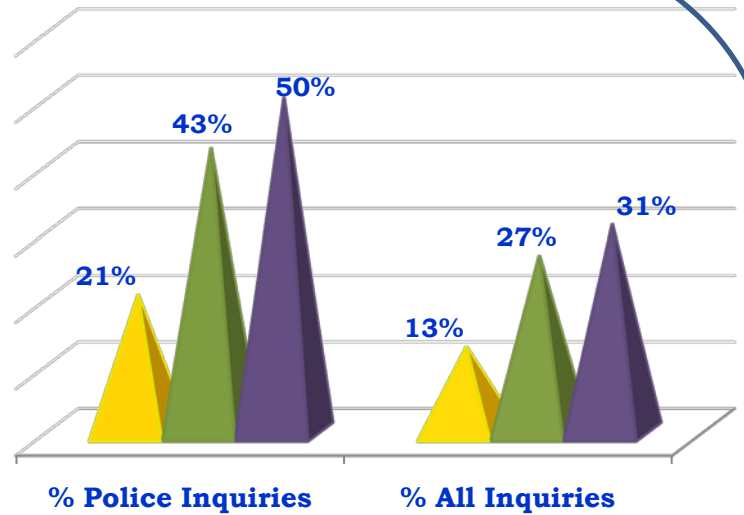
■ **Founded-High** -- 30

■ **Founded-Low** -- 62

■ **Unfounded/Sustained** -- 73

**Police Inquiries**

145



■ **Founded-High** -- 16

■ **Founded-Low** -- 29

■ **Unfounded/Sustained** -- 31

**Fire Inquiries**

76

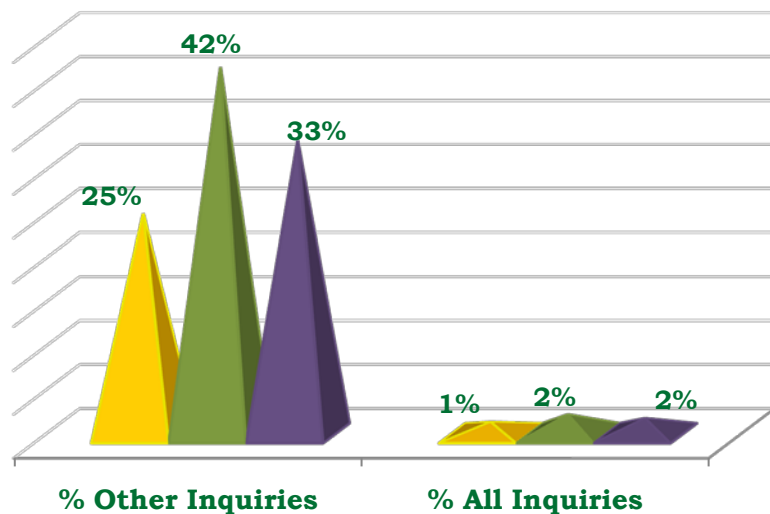
**Other Inquiries**

12

■ **Founded-High** -- 3

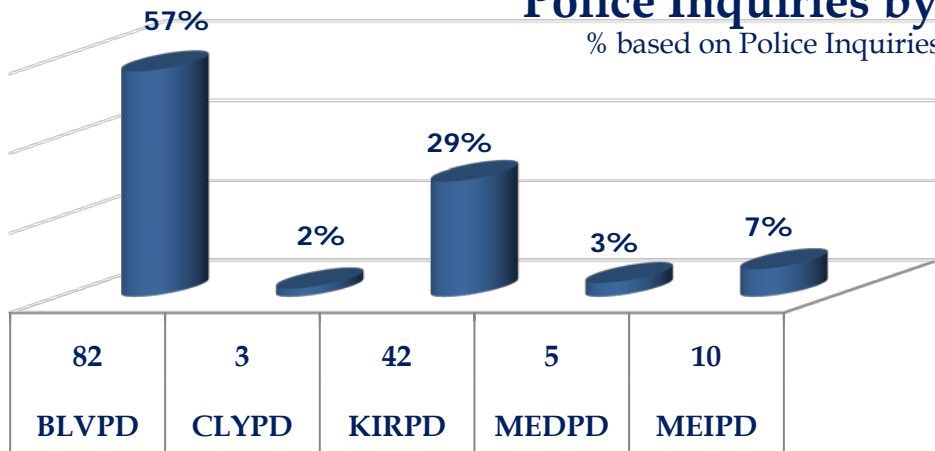
■ **Founded-Low** -- 5

■ **Unfounded/Sustained** -- 4



# Police Inquiries by Agency

% based on Police Inquiries only



## NORCOM

4

27%

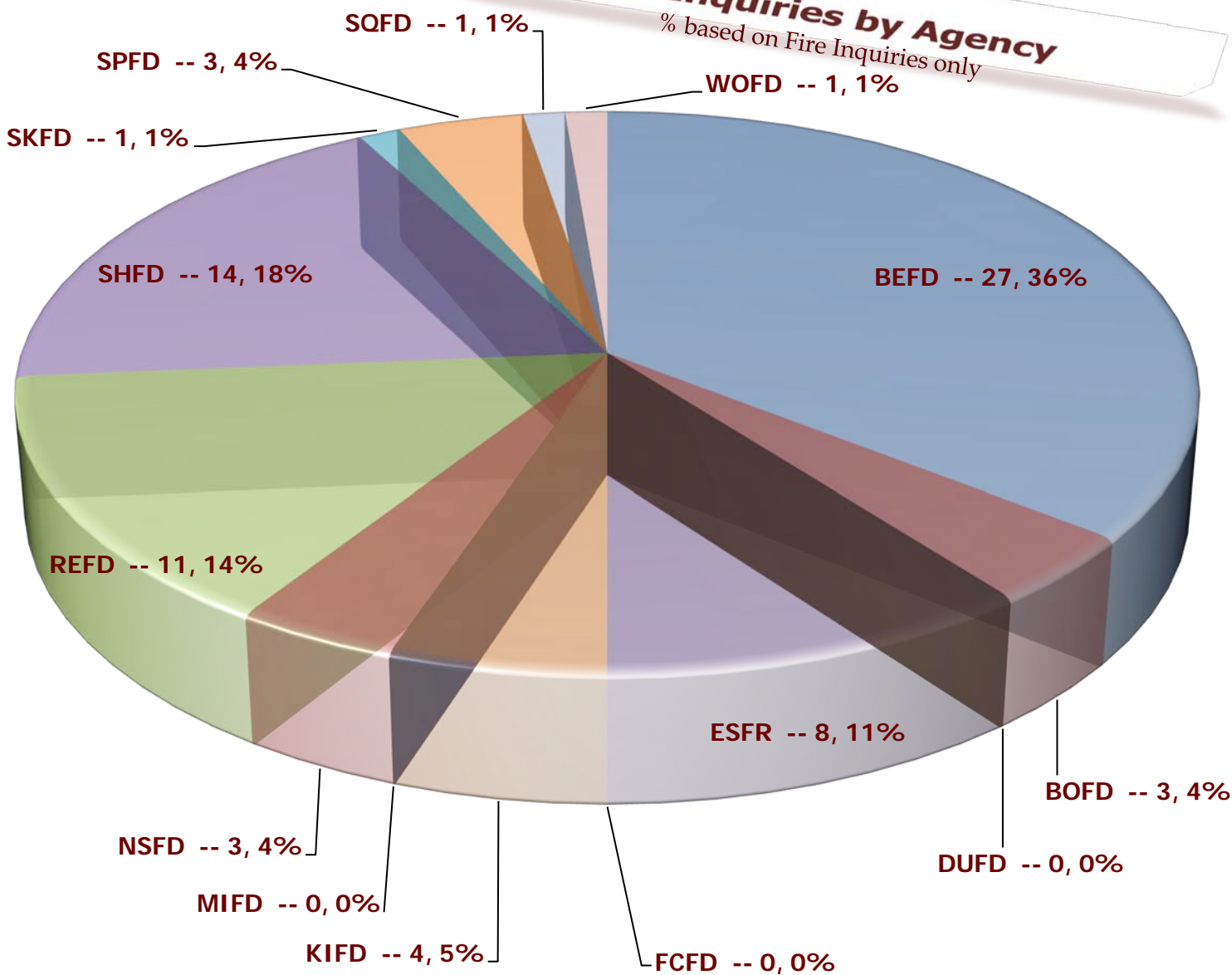
## OUTSIDE AGENCIES

11

73%

# Fire Inquiries by Agency

% based on Fire Inquiries only



**Rating Categories**

Addressing	28
Type Code	7
Time Delay	7
EMS Interview	2
Police Interview	14
Fire Interview	3
Unit Safety	22
PD Dispatch Procedures	71
FD Dispatch Procedures	30
Technical Applications	16
Conduct / Professionalism	3
Other	24

**Actions Taken**

Counseling	22
Discussion	151
None-Unfounded	105
None-Sustained	19
Training	27