



NORCOM

Incident Inquiry Summary Document January 1, 2011 through December 31, 2011

Total Dispatched Police Calls	144,953	73% of dispatched calls were Police related
Total Dispatched Fire Calls	53,248	27% of dispatched calls are Fire related

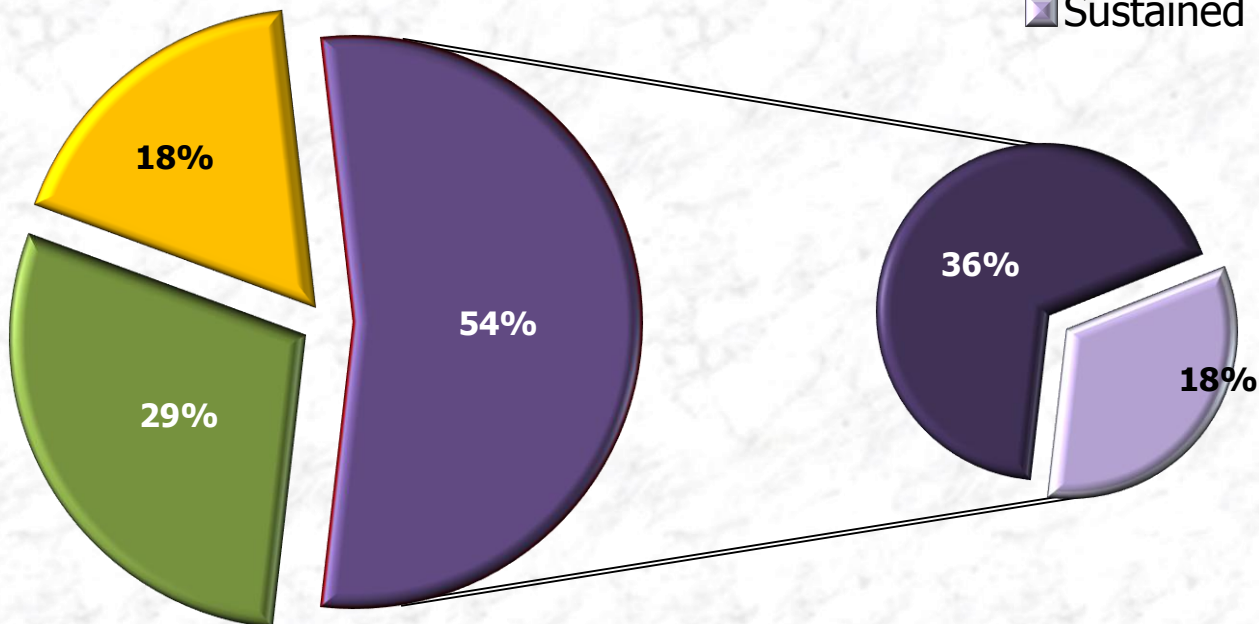
125 Inquiry Requests

PD 64 51% **FD 49 39%** **Other 12 10%**

Percentage of Total Inquires

Disposition Totals and Percentages

- Founded-Low -- 36
- Founded-High -- 22
- Unfounded -- 45
- Sustained -- 22



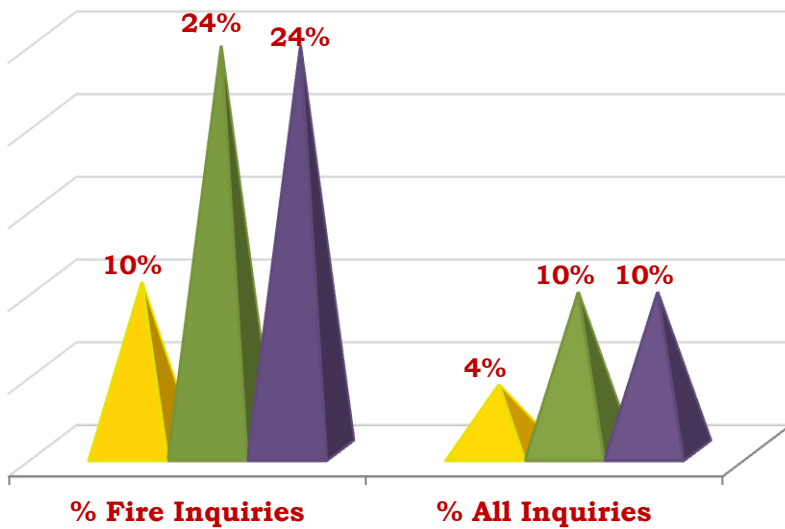
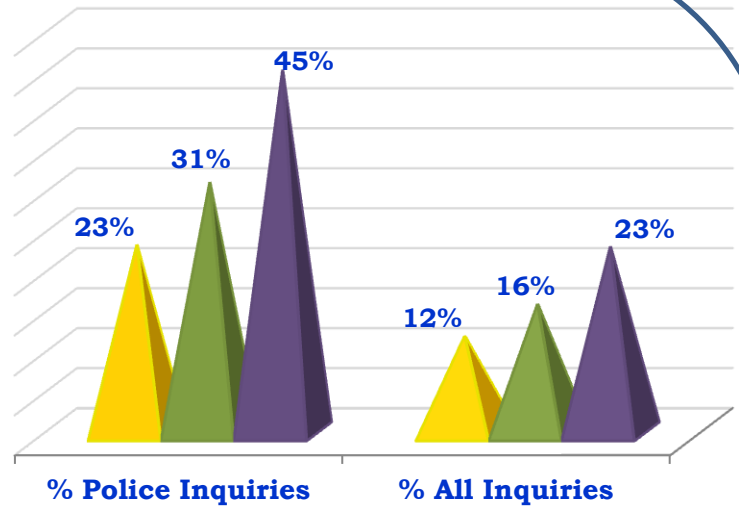
■ **Founded-High** -- 15

■ **Founded-Low** -- 20

■ **Unfounded/Sustained** -- 29

Police Inquiries

64



■ **Founded-High** -- 5

■ **Founded-Low** -- 12

■ **Unfounded/Sustained** -- 12

Fire Inquiries

49

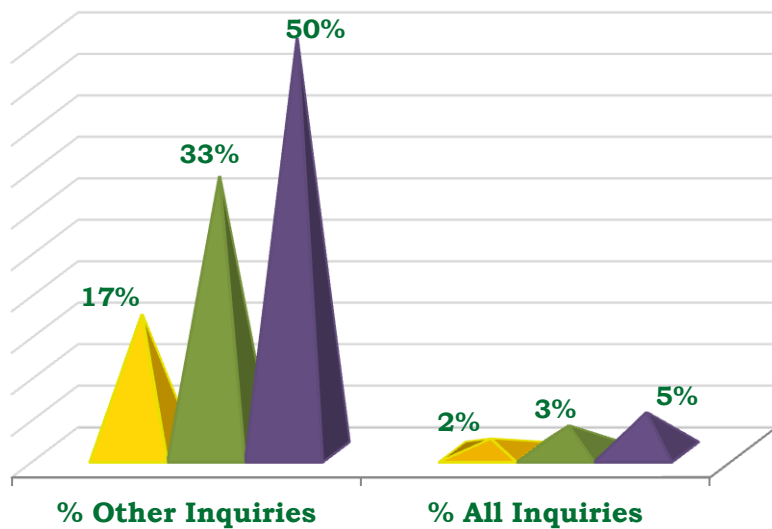
Other Inquiries

12

■ **Founded-High** -- 2

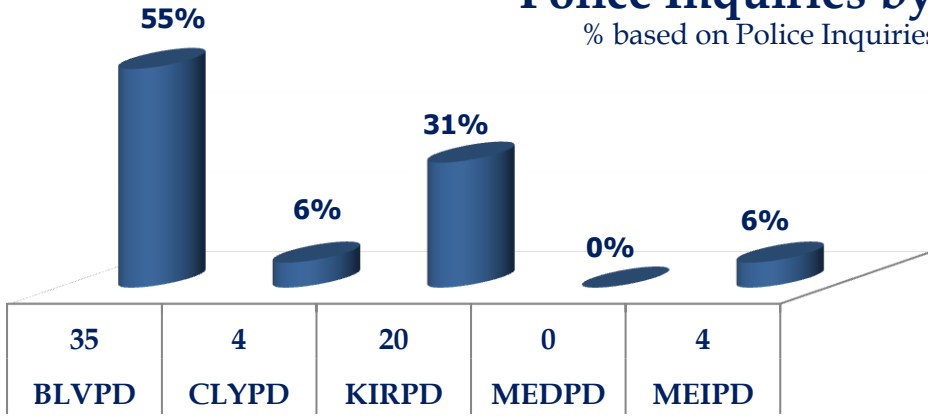
■ **Founded-Low** -- 4

■ **Unfounded/Sustained** -- 6



Police Inquiries by Agency

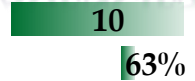
% based on Police Inquiries only



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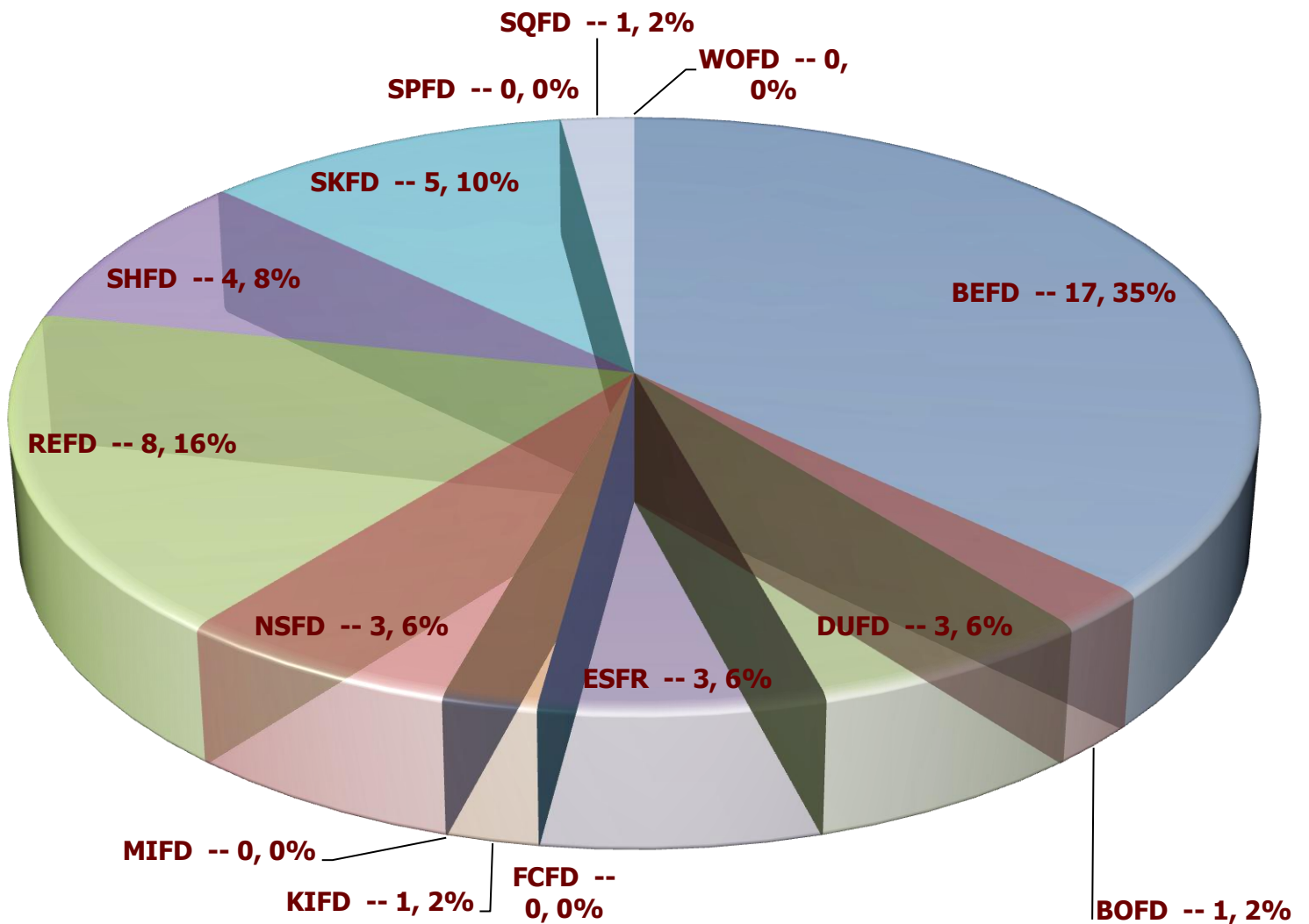


OUTSIDE AGENCIES



Fire Inquiries by Agency

% based on Fire Inquiries only



Rating Categories

Addressing	7
Type Code	0
Time Delay	2
EMS Interview	0
Police Interview	8
Fire Interview	0
Unit Safety	10
PD Dispatch Procedures	19
FD Dispatch Procedures	13
Technical Applications	5
Conduct / Professionalism	4
Other	18
SOP Update Needed	0

Actions Taken

Counseling	9
Discussion	55
None-Unfounded	16
None-Sustained	17
Training	15