



MEMBERS

Nathan McCommon	City of Bellevue
Jim Roepke	City of Bothell
Marilynne Beard	City of Kirkland
Ed Holmes	Mercer Island Police
Greg Bawden	Duvall Fire District #45
Greg Tryon	Eastside Fire & Rescue
Joseph McGrath	Redmond Fire
Matt Cowan	Shoreline Fire
Greg Ahearn	Woodinville Fire

ABSENT

Bill Archer	City of Clyde Hill
Bob Larson	City of Snoqualmie
Chris Connor	Fire District #27
Steve Burns	Medina Police
Jim Torpin	Northshore Fire
James Knisley	Skykomish Fire District #50

VISITORS

William Kehoe	King County Office of the CIO
Kathy Lambert	King County Councilmember
Kathy Lombardo	King County E-911 Office
Chelo Picardal	City of Bellevue CIO
Robert Potts	King County IT
Michele Plorde	King County EMS
Jay Reich	Pacifica Law
Sabra Schneider	City of Bellevue CTO
M. Scott Sotebeer	USA Strategics

NORCOM STAFF

Thomas Orr	Executive Director
Josh Baker	Fire Liaison
Tracey Croisier	Executive Assistant & PIO
Amanda Kolling	Supervisor
J.R. Lieuallen	Finance Manager
Mike Mandella	Deputy Director
Becky McCracken	Acting Police Liaison
Ron Tiedeman	IT Director



1. Call to Order

The NORCOM Governing Board was called to order by Ed Holmes, Governing Board Chair, at 9:01 a.m.

2. Roll Call

Chair Holmes requested a roll call of present Governing Board members. A quorum was established.

3. Open Communications from the Public

There were no requests for communication from the public.

4. Employee Recognition – Mike Mandella Five Year Coin

Director Orr recognized the contributions of Deputy Director Mike Mandella and presented him with a five year coin.

5. Action Items

A. Consent Calendar

Chair Holmes called for a motion to approve the items on the consent agenda: minutes from the June 9, 2017 Governing Board meeting and the June 2017 accounts payable (accounts payable total: \$1,525,861.78).

Marilynne Beard made a motion to approve the consent calendar. Jim Roepke seconded the motion.

Motion carried.

6. New Business

A. NORCOM Proposed 2018 Budget

J.R. Lieuallen reviewed the proposed 2018 budget. Director Orr noted Nathan McCommon has been instrumental in assisting with City of Bellevue IT server space lease negotiations and said that that amount will remain unchanged in 2018.

The Governing Board will vote on the proposed 2018 budget at the August 2017 meeting.

B. E-911 Office Briefing and Discussion

Bill Kehoe, Chief Information Officer for King County, gave an overview of the county's IT department. Bill Kehoe is also a member of the Technology and Operations Task Force and reviewed its driving principles. He then reviewed the architectural alternatives that the task force is considering for more efficient call routing.

Chelo Picardal, City of Bellevue's CIO, noted that finding and designing a future architecture has been time consuming. She noted that both options up for consideration would be equally viable and that there's isn't necessarily a 'wrong' decision, but a path



forward. Bill and Chelo advised that the Technology Task Force would not recommend one option over the other. Instead both options would be presented to the Leadership Group as equally viable.

Bob Potts, Services Manager for King County Information Technology, reviewed the scope of the KCIT's workload and noted that he's involved with GIS and radio projects.

Kathy Lombardo, Interim Program Manager of the King County E-911 Program, reviewed the scope of the E-911's office work. The E-11 office secures the network, system and equipment that support incoming 911 calls. In addition, the E-911 office coordinates community education and outreach efforts.

Kathy Lombardo gave an overview of the existing escrow fund that distributes monies to the twelve PSAPs in King County. She noted that there is not a plan to change the amount of money distributed to the PSAPs in 2017- 2018; she noted the current formula is complicated and she hopes to make the formula more transparent and understandable going forward.

King County Councilmember Kathy Lambert said she believes that it is best to have faith in those that serve on the task forces.

C. Resolution 129: Approval of Animal Tracking Module MOU and Approval of Sixth Amendment to Tyler Agreement

Director Orr explained that the City of Kirkland will now have its own animal control office; as a result, this specialized software module will be necessary to assist with that. The Director noted that it is not yet clear what, if any, impact there will be on Kirkland's call volume.

Chair Holmes called for a motion to approve resolution 129.

Marilynne Beard made a motion to approve resolution 129. Jim Roepke seconded the motion.

Motion carried.

7. Old Business

A. Fire Projects Update

→ Locution PCs Replacement

Ron Tiedeman said there is still a delay in installing the new Locution PCs due to a hardware issue.

→ TriTech 5.7 New Release Tentative in October

Ron Tiedeman said the upgrade is tentatively slated for October 2017. He noted the upgrade to 5.7 would enhance compatibility to Windows 8.1 and Windows 10 and offer tablet capabilities.



→ **Joint Integrated Priority List**

Ron Tiedeman said the installation will provide additional mapping functionality and help track both personnel and equipment.

B. Police Projects Update

→ **Tyler / NWS Outage July 2**

Ron Tiedeman noted that the Tyler CAD was unresponsive July 7th for approximately thirty minutes. Noted the comm floor staff moved to the Tri Tech CAD during the outage and no calls were lost.

→ **Upgrade 2017.1 Schedule** (formerly known as 11.7)

Ron Tiedeman said police are currently testing the upgraded product; testing will continue through October with a tentative go live date in November.

→ **Text-to-911 Estimated Implementation by end of 2017**

→ **RAADAR Demonstrations End of July**

Ron Tiedeman noted that NORCOM has received interest from Madison County, IL and Hamilton County, TN.

C. E-911 Financial Stability Discussion

→ **PSAP Directors Meeting**

Director Orr noted PSAP directors met on July 7th. Director Orr they discussed the escrow fund distribution formula. Director Orr noted that they are considering a hybrid formula suggested by Councilmember Jennifer Robertson. He also noted the PSAP directors discussed issues regarding reimbursement for the FTEs.

→ **Governance Task Force**

Director Orr noted that the majority of the Governance Task Force are leaning towards an advisory structure rather than a strict oversight structure.

→ **Interim Advisory Group**

Director Orr said that the IAG discussed escrow fund distribution formula and noted that Seattle is in favor of using call volume as a key metric despite agreeing with others that the call volume has limitations. There will be further discussion of funding formulas through September when the IAG is scheduled to vote on the topic.

→ **Leadership Group**

Director Orr said members of the Leadership Group have proposed doing workshops prior to Leadership Group meetings.



→ **PSAP Funding Formula Analysis**

Director Orr noted that several alternatives are under review by NORCOM staff. He said they are currently researching a five-year average, call volume only, or a hybrid.

8. Staff Reports

There were no further questions regarding the staff reports.

9. Committee Reports

There were no comments or questions regarding the committee reports.

Councilmember Kathy Lambert said the county is starting TRACE (Timely Response to Adverse Childhood Events) program. The goal of the program is to get counseling to the child within two hours of a traumatic event and an eight-week plan will be put into place. She noted the program is being run out of Evergreen Hospital for nine months. If the program works, they hope to roll it out to the entire county.

Councilmember Kathy Lambert said there's another new program in the works, currently named Cops for Cribs. She said if a police or fireman sees that a child is co-sleeping with the parents, a crib will be delivered to the home. She said Eastside Fire & Rescue is coordinating with Eastside Baby Corner.

Matt Cowan said the leadership summit is planned for September. If anyone is interested in registering, contact Jamie Formisano at Eastside Fire & Rescue.

10. Adjournment

Governing Board meeting adjourned at 11:15 a.m.

Approved by:

Chair

Attest:

Secretary