



MEMBERS

Mark Risen	City of Bellevue
Jim Roepke	City of Bothell
Bill Archer	City of Clyde Hill
Marilynne Beard	City of Kirkland
Ed Holmes	Mercer Island Police
Bob Larson	City of Snoqualmie
Joel Kuhnenn	Duvall Fire District #45
Jeff Clark	Eastside Fire & Rescue
Chris Connor	Fire District #27
Jim Torpin	Northshore Fire
Tim Dahl	Shoreline Fire
Greg Ahearn	Woodinville Fire

ABSENT

Steve Burns	Medina Police
Tommy Smith	Redmond Fire
James Knisley	Skykomish Fire District #50

VISITORS

Ginny Ratliff	Agreement Dynamics
Elizabeth Thomas	Former NORCOM Telecommunicator
Kyle Thomas	Bellevue Police
Chad Barnes	City of Bellevue
Michael Olson	City of Kirkland
Michele Plorde	King County EMS
Deanna Gregory	Pacifica Law Firm

NORCOM STAFF

Thomas Orr	Executive Director
Josh Baker	Fire Liaison
Jessica Cannon	Telecommunicator
Tracey Croisier	Executive Assistant & PIO
Jami Hoppen	Training Coordinator
J.R. Lieuallen	Finance Manager
Mike Mandella	Deputy Director
Becky McCracken	Acting Police Liaison
Ron Tiedeman	IT Director



1. Call to Order

The NORCOM Governing Board was called to order by Ed Holmes, Governing Board Chair, at 9:01 a.m.

2. Roll Call

Chair Holmes requested a roll call of present Governing Board members. A quorum was established.

3. Open Communications from the Public

There were no requests for communication from the public.

4. Employee Recognition – Elizabeth “EJ” Thomas

Director Orr noted that Elizabeth Thomas was a founding member of NORCOM and spoke to her contributions in training, TERT, and tactical dispatch.

5. Action Items

A. Consent Calendar

Chair Holmes called for a motion to approve the items on the consent agenda: minutes from the May 12, 2017 Governing Board meeting and the May 2017 accounts payable (accounts payable total: \$888,275.07).

Jim Torpin made a motion to approve the consent calendar. Bob Larson seconded the motion.

Motion carried.

6. New Business

A. Report on Employee Survey – Agreement Dynamics

Ginny Ratliff from Agreement Dynamics reviewed the results of the 2017 NORCOM employee survey.

7. Old Business

A. Fire Projects Update

→ Locution PCs Replacement

Ron Tiedeman said there's been a delay in installing the new Locution PCs due to a hardware issue.

→ TriTech 5.7 Release Upgrade Planning

Ron Tiedeman said the upgrade is tentatively slated for October 2017. He noted the upgrade to 5.7 would enhance compatibility to Windows 8.1 and Windows 10.



→ **Electronic Personnel Accountability & Safety Systems (ePass)**

Ron Tiedeman said the installation will provide additional mapping functionality and help track both personnel and equipment.

B. Police Projects Update

→ **Tyler / NWS Upgrade 10.2 to 2017.1 (formerly known as 11.7)**

Schedule

June Tyler/ NWS configuration management, software setup began 6/5

July - October NORCOM IT and stakeholder testing

November Go live

→ **Animal Tracking Module – Kirkland**

Ron Tiedeman said currently negotiating the add-on with Tyler. He is drafting the MOU to present to both Kirkland and to the Governing Board for approval.

→ **NORCOM / King County Update**

Ron Tiedeman said King County is currently working on the text-to-911 interim solution. He said the county is hoping to have ESInet II rolled out between the 4th quarter of 2017 and the 2nd quarter of 2018.

Ron Tiedeman spoke to recent ransomware targeting PSAPs. He noted that it appears virus protection and security has protected NORCOM against the ransomware attacks.

→ **Update Tyler 2017.1 (11.7) SNOBAC**

SNOBAC did not reject 2017.1 11.7 as previously thought. Ron Tiedeman said he had an on-site visit at SNOBAC; they confirmed they are moving forward with the upgrade with an August cutover date.

→ **RAADAR Update**

Ron Tiedeman noted that RAADAR has received interest from both SNOBAC and from Madison County, IL. Both have both indicated an interest on making a deal to utilize the NORCOM-developed RAADAR at their agencies.

→ **Satellite Site Update**

Ron Tiedeman said that they had done preventative maintenance test of the satellite site in Redmond. UPS batteries will be replaced in the next several weeks.



C. E-911 Financial Stability Discussion

→ Governance Task Force

Director Orr introduced Chad Barnes, Assistant City Attorney for the City of Bellevue.

Chad Barnes is currently a member of both the King County Governing Task Force and the Planning Group. Chad Barnes spoke to the decision ahead in terms of who makes decisions regarding PSAPs. Currently, there are two options: PSAPs have an advisory role and the county makes the final decisions or PSAPs make decisions that are central to both PSAPs and the program office?

Chad Barnes said that he is currently in the minority, he is the only one of the twelve members that is currently advocating for PSAPs to have substantive say and believes that PSAPs need to have final decision-making authority.

Chad Barnes noted that by giving decision-making authority to King County, this would simply recreate the system that had been in place prior. Chad Barnes said he believes that you plan governance not for when things are going well, but you plan governance for future challenges.

→ Interim Advisory Group

Director Orr reported that the IAG meets next week with the intent of setting a new escrow distribution method based on call volume; this new method would be detrimental to NORCOM and Redmond. The Director said he is currently in favor of the model that Kansas PSAPs adopted.

→ Leadership Group

Director Orr said the Leadership Group is being asked to make three decisions: decision-making matrix, vision and mission, and core services.

→ Financial Task Force

Marilynne Beard noted that the IAG's role is advisory in nature and said that the Financial Task Force is reviewing the escrow distribution formula.



8. Staff Reports

Director Orr noted both Governing Board and Joint Ops will begin meeting in new locations starting in July.

Governing Board meetings will be held at Kirkland PD's Totem Lake Room in Kirkland.

Joint Operations Board meetings will be held at Eastside Fire & Rescue HQ in Issaquah.

9. Committee Reports

There were no comments or questions regarding the committee reports.

10. Adjournment

Governing Board meeting adjourned at 10:48 a.m.

Approved by:

Chair

Attest:

Secretary