



AGENDA

NORCOM Governing Board Kirkland PD Totem Lake Room
April 13, 2018

1. Call to Order
2. Roll Call
3. Open Communications from the Public
4. Appointment of Chief Ahearn to Governing Board Chair and selection and appointment of NORCOM Governing Board Vice-Chair
5. Recognition of outgoing Governing Board Chair, Ed Holmes, Mercer Island Chief of Police
6. Action Items
 - A. Consent Calendar
 - 1) Minutes from March 9, 2018 Governing Board meeting
 - 2) March 2018 Accounts Payable Report
7. Old Business
 - A. **Briefing**: Fire Projects Update – Ron Tiedeman, NORCOM IT Director
 - B. **Briefing**: Police Projects Update – Ron Tiedeman, NORCOM IT Director
 - C. **Briefing**: Infrastructure Update – Ron Tiedeman, NORCOM IT Director
 - D. **Briefing**: E-911 Regional Strategic Report – Deputy Director Scott Sotebeer
8. New Business
 - A. Proclamation of April 9 – 13 as Telecommunicator Appreciation Week
 - B. Resolution 140: Woodinville Limited Annual IT Support
9. Staff Reports
 - A. Executive Director
 - B. Deputy Director
 - C. Police Liaison
 - D. Fire Liaison
 - E. Human Resources
 - F. Finance
 - G. Technology
10. Committee Reports
 - A. Joint Operating Board
 - B. Finance Committee
11. Executive Session¹

¹ The Governing Board may hold an Executive Session pursuant to one or more of the following:

- RCW 42.30.110(1)(i) to discuss with legal counsel representing the agency matters relating to agency enforcement actions, or to discuss with legal counsel representing the agency litigation or potential litigation to which the agency, the governing body, or a member acting in an official capacity is, or is likely to become, a party, when public knowledge regarding the discussion is likely to result in an adverse legal or financial consequence to the agency;
- RCW 42.30.110(1)(g) to review the performance of an employee; and
- RCW 42.30.110(1)(f) to receive and evaluate complaints brought against an employee.

The next Governing Board meeting is scheduled for May 11, 2018



MEMBERS

Todd Dickerboom	City of Bellevue
Kyle Kolling	City of Clyde Hill
Jim Roepke	City of Bothell
Marilynne Beard	City of Kirkland
Mark Hoppen	City of Normandy Park
Mark Correira	City of Snoqualmie
Joel Kuhnhen	Duvall Fire District #45
Jon Parkinson	Eastside Fire & Rescue
Chris Connor	Fire District #27
Jim Torpin	Northshore Fire
Greg Ahearn	Woodinville Fire

ABSENT

Steve Burns	City of Medina
Ed Holmes	City of Mercer Island Police
Tommy Smith	Redmond Fire
Matt Cowan	Shoreline Fire Department
James Knisley	Skykomish Fire District #50

VISITORS

Bill Hamilton	City of Kirkland
Cherie Harris	City of Kirkland
Michael Olson	City of Kirkland
Kathy Lombardo	King County
Deanna Gregory	Pacifica Law

NORCOM STAFF

Josh Baker	Fire Liaison
Nicole Benson	Telecommunicator
Tracey Croisier	EA and PIO
Nick Curry	Telecommunicator
Jami Hoppen	Training Supervisor
J.R. Lieuallen	Finance Manager
Roky Louie	Deputy Director
Scott Sotebeer	Deputy Director
Ron Tiedeman	IT Director



1. Call to Order

The NORCOM Governing Board was called to order by Greg Ahearn, Governing Board Vice Chair, at 9:01 a.m.

2. Roll Call

Vice Chair Ahearn requested a roll call of present Governing Board members. A quorum was established.

3. Open Communications from the Public

There were no requests for communication from the public.

4. Employee Recognition

- A. Stork Pin to Nicole Benson
- B. Farewell to Kathy Lombardo, King County E-911 Office Program Manager

5. Action Items

A. Consent Calendar

Vice Chair Ahearn called for a motion to approve the items on the consent agenda: Minutes from the February 9, 2018 Governing Board meeting and the February 2018 accounts payable (accounts payable total: \$768,398.26).

Marilynne Beard made a motion to approve the consent calendar.

Chris Connor seconded the motion.

Motion carried.

6. Old Business

A. Fire Projects Update

Tri-Tech CLQ (CLICK) Project

IT Director Ron Tiedeman said the CLQ project is ongoing. He explained this will allow dispatchers to query cellular coordinates via text.

ePASS Employee Accountability in Progress; March 21 Motorola Demo

PSERN: ILAs in Progress

CAD-to-CAD Interface Internal Project: Discussion and Planning Phase



B. Police Projects Update

Tyler 2 Prior 2 Issues Outstanding: New Software Arriving April 10

Redmond Satellite Site: New Equipment Being Configured

Tyler Brazos eParking Project Underway: Working on Agency Configurations

i-Base Intelligence Database: Bellevue and Kirkland Currently Evaluating

C. NORCOM Infrastructure Update

IT Director Ron Tiedeman updated the Board on current discussions related to RAADAR. He also noted there have been presentations to King County Sheriff's Office and Issaquah Police and an upcoming demo to the Washington State Patrol.

IT Director Ron Tiedeman said the systems engineer job has been posted and the search for a candidate is ongoing.

D. Seattle University Efficiencies Study

Deputy Director Scott Sotebeer noted the university facilities study is under way and hopefully will be complete by April Governing Board meeting.

Additionally, he noted strategic E-911 plan was passed and will go to the committee of the whole next. The Ordinance will likely go to King County Council for final review and approval in April, 2018.

The State of Washington has found additional funding to cover a shortfall in 911 revenue at the state level. This should mean that King County will not see a reduction in 911 tax revenue.

7. New Business

A. Payroll Cross Team

J.R. Lieuallen described the newly-formed payroll cross team which is evaluating the current payroll system.



8. Staff Reports

There were no further questions regarding the staff reports.

9. Committee Reports

There were no comments or questions regarding the committee reports.

The Governing Board meeting was adjourned at 9:22 a.m.

Approved by:

Chair

Attest: _____

Secretary

**NORCOM
ACTIVITY MARCH 1, 2018 THROUGH MARCH 31, 2018**

Accounts Payable, Payroll, Electronic and Manual Payments Totalling: **\$ 1,016,210.59**
Checks by Date - Detail by Check Date Report attached

I, the undersigned, do hereby certify under penalty of perjury that the materials have been furnished, the services rendered or the labor performed as described herein, that any advance payment is due and payable pursuant to a contract or is available as an option for full or partial fulfillment of a contractual obligation and that the claim is a just, due and unpaid obligation against NORCOM, and that I am authorized to authenticate and certify said claim.

Michael Olson, Treasurer Date

We, the undersigned NORCOM Board Members, do hereby certify that claims in the amount detailed above are approved.

Governing Board Chair Date

Governing Board Vice Chair Date

Accounts Payable

Checks by Date - Detail by Check Date

User: jrliuallen
 Printed: 4/2/2018 11:32 AM



Check No	Vendor No Invoice No	Vendor Name Description	Check Date Reference	Check Amount
ACH	120	PAYCHEX	03/02/2018	
	PPE 02252018	PPE 02252018 Union Dues Payable		2,767.46
	PPE 02252018	PPE 02252018 Accrued Wages Payable		190,187.91
	PPE 02252018	PPE 02252018 Medicare Payable		7,609.68
	PPE 02252018	PPE 02252018 Deferred Comp Payable (EE)		2,440.62
	PPE 02252018	PPE 02252018 Accrued Employ Security		1,902.02
	PPE 02252018	PPE 02252018 Federal Taxes Payable		24,748.27
	PPE 02252018	PPE 02252018 Parking Payable		759.04
Total for this ACH Check for Vendor 120:				230,415.00
Total for 3/2/2018:				230,415.00
ACH	120 279722 Jan2018	PAYCHEX PPE Payroll Processing Fee Time and Labor Admin Fee	03/06/2018	
				2,308.70
				70.00
Total for this ACH Check for Vendor 120:				2,378.70
ACH	131 021118 Feb2018	HEALTH EQUITY PPE HSA Contributions Payable HSA Admin Fee	03/06/2018	
				860.90
				59.25
Total for this ACH Check for Vendor 131:				920.15
ACH	132 Feb112018	WILMINGTON TRUST PPE MEBT Contributions Payable	03/06/2018	
				34,012.69
Total for this ACH Check for Vendor 132:				34,012.69
ACH	133 Jan2018	DEPT OF RETIREMENT SYSTEMS PERS Contributions	03/06/2018	
				119,962.85
Total for this ACH Check for Vendor 133:				119,962.85
ACH	134 March2018	COLONIAL LIFE Supplemental Ins Premiums	03/06/2018	
				1,454.81
Total for this ACH Check for Vendor 134:				1,454.81
ACH	140 March2018	RELIANCE STANDARD Life/LTD Premiums	03/06/2018	
				1,425.43
Total for this ACH Check for Vendor 140:				1,425.43
ACH	327 March2018 March2018 March2018	ASSOCIATION OF WASHINGTON CITIZI Dental Premiums Medical Premiums Vision Premiums	03/06/2018	
				8,110.71
				88,033.42
				1,106.44

Check No	Vendor No Invoice No	Vendor Name Description	Check Date Reference	Check Amount
Total for this ACH Check for Vendor 327:				97,250.57
Total for 3/6/2018:				257,405.20
ACH	120 Feb252018	PAYCHEX Time and Labor Admin Fee	03/07/2018	2,308.70
Total for this ACH Check for Vendor 120:				2,308.70
ACH	131 022518 March2018	HEALTH EQUITY PPE HSA Contributions Payable HSA Admin Fee	03/07/2018	860.90 59.25
Total for this ACH Check for Vendor 131:				920.15
ACH	132 Feb252018	WILMINGTON TRUST PPE MEBT Contributions Payable	03/07/2018	33,063.76
Total for this ACH Check for Vendor 132:				33,063.76
Total for 3/7/2018:				36,292.61
17285	580 010218	KRYSTAL WILLIAMS Leadership Training Mileage Reimb	03/09/2018	36.49
Total for Check Number 17285:				36.49
17286	88 5004594021 5004594021	WELLS FARGO FINANCIAL LEASING Printer/Copier Copier	03/09/2018	1,151.58 147.50
Total for Check Number 17286:				1,299.08
17287	567 7532	VITALSOURCE STAFFING LLC Placement Fee C. Mast GIS Admin.	03/09/2018	26,000.00
Total for Check Number 17287:				26,000.00
17288	74 011818	UNUM Long Term Care	03/09/2018	507.24
Total for Check Number 17288:				507.24
17289	316 012618	JULIE SMITH Mandatory Training Mileage Reimb	03/09/2018	64.53
Total for Check Number 17289:				64.53
17290	55 P1802168	POSTAL EXPRESS USPS Monthly Rate Surcharge	03/09/2018	406.66
Total for Check Number 17290:				406.66
17291	481 020818	OBJECTIVE MEDICAL ASSESSMENTS Single Examiner and Screening Dr. Rockwell - S	03/09/2018	1,251.25
Total for Check Number 17291:				1,251.25
17292	569	NORCOM ASSOCIATED GUILD	03/09/2018	

Check No	Vendor No Invoice No	Vendor Name Description	Check Date Reference	Check Amount
	020818	Logowear		3,526.14
			Total for Check Number 17292:	3,526.14
17293	397 010918	JESSIE MOORE Leadership Retreat Mileage Reimb	03/09/2018	28.57
			Total for Check Number 17293:	28.57
17294	574 012318	CORTNEY MCDANIEL Leadership training Mileage Reimb	03/09/2018	54.36
			Total for Check Number 17294:	54.36
17295	597 013018	KRYSTAL MCCOY Leadership Retreat Mileage Reimb	03/09/2018	43.27
			Total for Check Number 17295:	43.27
17296	267 37493	LIFEWORKS Integrated EAP & WL Program	03/09/2018	287.60
			Total for Check Number 17296:	287.60
17297	596 011918	KIRSTY JONES Leadership Retreat Mileage Reimb	03/09/2018	38.31
			Total for Check Number 17297:	38.31
17298	573 011018	KRISTIN JACKSON Mandatory Training Mileage Reimb	03/09/2018	51.15
			Total for Check Number 17298:	51.15
17299	204 021318	JAMI HOPPEN Leadership Retreat Snacks	03/09/2018	45.53
			Total for Check Number 17299:	45.53
17300	595 021318	MY DU Leadership Retreat Mileage Reim	03/09/2018	15.35
			Total for Check Number 17300:	15.35
17301	594 012218	KAITLIN DINH Mileage Reim	03/09/2018	51.06
			Total for Check Number 17301:	51.06
17302	480 020118	TRACEY CROISIER Breakfast for SPFD Kickoff Mtg.	03/09/2018	109.31
			Total for Check Number 17302:	109.31
17303	322 010718	PAULA BURNS Leadership Training Mileage Reimb	03/09/2018	67.95
			Total for Check Number 17303:	67.95
17304	578 012818	JOSHUA BONE Leadership Retreat Mileage Reimb	03/09/2018	30.17

Check No	Vendor No Invoice No	Vendor Name Description	Check Date Reference	Check Amount
			Total for Check Number 17304:	30.17
17305	485 012218	LASHONNU BOLOGNESE Mandatory Training Mileage Reimb	03/09/2018	23.54
			Total for Check Number 17305:	23.54
17306	593 9419705	AJILON A. Tharp Admin Assistant	03/09/2018	1,058.56
			Total for Check Number 17306:	1,058.56
17307	3 012218 122217	AT&T MOBILITY Cell Phone Service 12/23/17 - 01/22/18 Cell Phone Service	03/09/2018	246.32 245.95
			Total for Check Number 17307:	492.27
17308	6 LHQ0580 LJH9527 LKS1865 LKS8076 LKZ4097 LMM6654 LPW6455 LQK0612 LSV8144	CDW-GOVERNMENT INC Dual LCD Stand and HP SB Elite Dock HP SB Elited Display Monitor, keyboard, Tripp HP ProDesk 400 - mini desktop Tripp Dual TV Display Mount ASUS LCD Monitor HP SB Z240 Workstation HP 1Y Extended Service DL360P and DL380P HP Speaker Bar HDMI Cable	03/09/2018	654.30 1,326.74 1,424.63 141.86 1,466.43 4,425.45 1,170.31 152.08 19.71
			Total for Check Number 17308:	10,781.51
17309	324 012218 45815-8	CRISTA MINISTRIES 11/27/17 - 01/22/18 ref inv#s 45815-5, 45815-6 ; Crista Radio Site Lease	03/09/2018	443.24 443.24
			Total for Check Number 17309:	886.48
17310	28 9186 9226	EPSCA Redmond Satellite Redmond Satellite	03/09/2018	432.72 909.00
			Total for Check Number 17310:	1,341.72
17311	31 012218 012818 020618	FRONTIER Telephone Service Telephone Service Telephone Service	03/09/2018	747.11 1,508.53 747.11
			Total for Check Number 17311:	3,002.75
17312	390 021918	IDENTITY AUTOMATION 1 Yr Maint. & Support Renewal for Perpetual Li	03/09/2018	290.00
			Total for Check Number 17312:	290.00
17313	261 00446619 00446706	RADIO COMMUNICATIONS SERVICES Template change and reprogramming Radio per . Labor Infra per A. Johnson	03/09/2018	1,193.50 980.96
			Total for Check Number 17313:	2,174.46

Check No	Vendor No Invoice No	Vendor Name Description	Check Date Reference	Check Amount
17314	65	SPRINT	03/09/2018	
	847357399-108	Wireless Service		199.14
	847357399-109	Wireless Service		199.14
Total for Check Number 17314:				398.28
17315	71	TRITECH SOFTWARE SYSTEMS	03/09/2018	
	PA0007330	Software License order signed by R. Tiedeman		2,223.00
Total for Check Number 17315:				2,223.00
17316	499	TYLER TECHNOLOGIES	03/09/2018	
	030-13643	Sales tax Not Previously Paid		270.00
Total for Check Number 17316:				270.00
17317	76	US BANK NA - CUSTODY	03/09/2018	
	123117	Custody charges period of 12/01/17 thru 12/31/1		22.00
Total for Check Number 17317:				22.00
17318	79	VERIZON WIRELESS	03/09/2018	
	9799785682	Cell Phone Service		5,038.03
	9801591459	Cell Phone Service Jan 13 - Feb 12 2018		5,039.93
Total for Check Number 17318:				10,077.96
17319	75	US BANK CORPORATE PAYMENT SYS	03/09/2018	
	010218	DSL Coffee Services		32.52
	010318	Assorted Colors Dry Erase Markers		12.82
	010318	Job Posting Police Liaison - R. Louie		600.00
	010318	Job Posting Police Liaison - R. Louie		265.00
	010418	DSL Coffee Services		106.63
	010418	Craigslist.org Telecommunicators - R. Louie		45.00
	01042018	Fred Pryor Career Track for A. Kolling		149.00
	010518	Instacart		55.09
	010518	Fellowes Thermal Laminating Pouches		52.13
	010618	Sponges		11.88
	01092018	Marva 72' Standard Bookcase J. Hoppen		169.39
	011018	Craigslist.org Telecommunicators - R. Louie		45.00
	121117	2 x Amazon \$50 Gift Card for wellness B. McCr		100.00
	121217	Kirkland Sig Roasted ckn and Swiss Roller Tray		43.17
	121217	Specialty's Cafe		106.81
	121317	Household Hand Tools 86 piece		24.74
	121517	Xmas Greeting Cards Bulk Box Set		21.98
	121517 7705041	Torx Screwdriver Set		12.69
	121517 9545008	Xmas Greeting Cards Bulk Box Set		10.99
	12182017	Networking Event for N. Curry		275.00
	121917	ABM Parking 6410 Main Office		3,450.00
	12192017	Wondershare QuizCreator Online for J. Hoppen		328.90
	122017	Mobile Scanner with HPDB and Wi-Fi		1,052.22
	122817	Stamps.com Monthly Service Charge		15.99
	122817 2403424	Kleenex Facial Tissues with Lotion		31.83
	123017	Hand Sanitizer and Scotch Thermal Laminating]		82.48
	123017 8979430	Hand Sanitizer and Scotch Thermal Laminating]		17.58
	N45259	Toggl Starter, until 2018-01-13, 10 users		100.00
	NOR1217H	Cloud Description - Monthly Fee		1,100.00
Total for Check Number 17319:				8,318.84
17320	582	BURNS & MCDONNELL	03/09/2018	

Check No	Vendor No Invoice No	Vendor Name Description	Check Date Reference	Check Amount
	99791-4	Pro Engineering Services thru Dec 31 2017		6,670.00
	99791-5	Pro Engineering Services thru 31-Jan-2018		20,152.38
Total for Check Number 17320:				26,822.38
17321	11	CITY OF BELLEVUE	03/09/2018	
	32783	eCityGov Annual Membership GovJobs Today 2		5,100.00
	32838	Community Connectivity Consortium Member I		1,500.00
	32867	Monthly Service Fiber Usage		477.00
	32870	Monthly Rent		40,478.73
	32872	Monthly Parking Fee		1,832.60
Total for Check Number 17321:				49,388.33
17322	18	COPIERS NORTHWEST	03/09/2018	
	INV1713937	Copies		437.46
Total for Check Number 17322:				437.46
17323	28	EPSCA	03/09/2018	
	9257	Redmond Satellite (Monthly Fees March 1-31, 2		984.75
Total for Check Number 17323:				984.75
17324	447	FIRST CHOICE COFFEE SERVICES	03/09/2018	
	201702	Ice Machine		104.50
Total for Check Number 17324:				104.50
17325	254	ANDREW JOHNSON	03/09/2018	
	030518	Mileage Reimb Jan and Feb 2018		179.31
Total for Check Number 17325:				179.31
17326	252	KING COUNTY FINANCE	03/09/2018	
	11006457	KCIT INET December 2017-Contract		1,163.00
Total for Check Number 17326:				1,163.00
17327	557	LANGUAGE LINE SERVICES	03/09/2018	
	4238069	Over-The-Phone Interpretation		293.15
Total for Check Number 17327:				293.15
17328	46	NATIONAL TESTING NETWORK	03/09/2018	
	4631	Pre-Employment Testing - S. Lawson		1,450.00
Total for Check Number 17328:				1,450.00
17329	484	PUBLIC SAFETY SELECTION PC	03/09/2018	
	3816			900.00
Total for Check Number 17329:				900.00
17330	261	RADIO COMMUNICATIONS SERVICES	03/09/2018	
	00446963	Infra Labor and Admin Labor Charge (CEB Pow		288.75
Total for Check Number 17330:				288.75
17331	292	SHRED-IT USA INC	03/09/2018	
	8124141290	Shredding Service		277.10

Check No	Vendor No Invoice No	Vendor Name Description	Check Date Reference	Check Amount
			Total for Check Number 17331:	277.10
17332	65 847357399-110	SPRINT Wireless Service	03/09/2018	597.42
			Total for Check Number 17332:	597.42
17333	555 L124129	STATE AUDITOR'S OFFICE Accountability Audit and Financial Audit	03/09/2018	6,961.32
			Total for Check Number 17333:	6,961.32
17334	76 013118	US BANK NA - CUSTODY Recap of Custody Charges for period of 01/01/18	03/09/2018	22.00
			Total for Check Number 17334:	22.00
17335	72 0745599-WA 0766297-WA	US HEALTHWORKS Pre-Employment Testing E. Silveira Pre-Employment C. Mast	03/09/2018	233.00 252.00
			Total for Check Number 17335:	485.00
17336	80 62872114	VFIS Past due C44265 Insurance Policy# VFIS-TR-20	03/09/2018	36,048.00
			Total for Check Number 17336:	36,048.00
17337	88 5004535207	WELLS FARGO FINANCIAL LEASING Printer/Copier	03/09/2018	2,158.66
			Total for Check Number 17337:	2,158.66
17338	224 030118	ED WHITFORD GIS Services from Jan 1st - Feb 28, 2018.	03/09/2018	1,147.25
			Total for Check Number 17338:	1,147.25
			Total for 3/9/2018:	204,983.77
17339	75	US BANK CORPORATE PAYMENT SYS	03/16/2018	
	011618	Snacks for Training		221.88
	011718	Norcom Logo		149.00
	011818	Dispatchers meeting snack - M. Vieth		116.71
	012018	Dispatch Training snacks		148.10
	012218	Training snacks		236.41
	012308	IT retreat snacks		150.93
	012318	IT retreat snacks		76.63
	012318	IT retreat snacks		28.76
	012318	911 Telecommunicators craigslist job posting		180.00
	012518	Dispatch snacks		119.86
	012718	Training snacks for dispatchers		171.30
	020718	WAPRO Membership		25.00
	020818	Outdoor Meal for D. Pekema		479.99
	022718	snacks for Govboards		80.44
	106502469	Western Regional Conference for KGilbert		197.65
	106742880	Western Regional Conference for DPekema		295.00
	1193029	Office Supplies		24.25
	1193029	Office Supplies		24.29

Check No	Vendor No Invoice No	Vendor Name Description	Check Date Reference	Check Amount
	11968964	CRA Parking BPP		2,160.00
	11988248805	Snagit 2018 Government Upgrade		23.65
	1265842	Office Supplies		194.58
	1318626	Battery & Charger		21.44
	13574354013118	Water Delivery		249.41
	13574354013118	Water Delivery		249.41
	147802-947	Continuity of OPS		1,787.32
	1737858	Office Supplies		11.54
	2018-02	Parking Meydenbauer		1,950.00
	2061804	Office Supplies		7.17
	2214615	Office Supplies		41.99
	24636410	Parking @ 700BLG		3,450.00
	2585854	IT Tools		10.71
	2725843	Office Supplies		14.29
	2725843	Office Supplies		24.29
	2777055	Office Supplies		7.68
	287770	Flowers for Tom Orr		86.95
	3125065	Office Supplies		27.48
	3135437	Office Supplies		53.42
	3701868	Office Supplies		29.61
	3Z2ZB-N4A55-7N4	Business Cards		97.75
	4518654	Office Supplies		12.69
	5162604	Office Supplies		68.20
	5213859	Small Tool		65.98
	5437845	Office Supplies		13.11
	5661037	Office Supplies		32.24
	61595068	Postage		15.99
	6265813	Office Supplies		18.64
	688784245	Office Supplies		188.07
	688784245	Office Supplies		35.19
	6981055	Tech Tools		98.81
	7029828	Laptop case for TOrr		41.23
	723387648	Peer Support and Group Intervention Training fo		225.00
	7397060	Office Supplies		18.12
	7746659	Meeting Supplies		-13.18
	790363029700	Shipping Postage		4.39
	8001832	Laptop Case for JBaker		76.99
	8168246	Office Supplies		18.69
	8557833	Office Supplies		81.03
	8584236	Library Cards		19.79
	8707415	Small Tool		52.78
	8707415	Office Supplies		19.52
	9192937676	Flowers for Lena		88.00
	HJF7D-N4A12-4Q1	Business Cards		63.17
	M4A66-6Q5	Business Cards		119.51
	N4A50-7U8	Business Cards		79.10
	N4A60-0P2	Business Cards		43.99
	N56700	Toggl Services		100.00
	NOR0118H	Cloud Monthly Fee		1,100.00
			Total for Check Number 17339:	15,911.94
			Total for 3/16/2018:	15,911.94
ACH	120	PAYCHEX Time and Labor Admin Fee PPE Payroll Processing Fee	03/23/2018	70.00 2,308.70

Check No	Vendor No Invoice No	Vendor Name Description	Check Date Reference	Check Amount
			Total for this ACH Check for Vendor 120:	2,378.70
ACH	131	HEALTH EQUITY PPE HSA Contributions Payable	03/23/2018	819.23
			Total for this ACH Check for Vendor 131:	819.23
ACH	132	WILMINGTON TRUST PPE MEBT Contributions Payable	03/23/2018	33,838.66
			Total for this ACH Check for Vendor 132:	33,838.66
ACH	133	DEPT OF RETIREMENT SYSTEMS PERS Contributions	03/23/2018	103,204.54
			Total for this ACH Check for Vendor 133:	103,204.54
ACH	134	COLONIAL LIFE Supplemental Ins Premiums	03/23/2018	1,318.31
			Total for this ACH Check for Vendor 134:	1,318.31
ACH	140	RELIANCE STANDARD Life/LTD Premiums	03/23/2018	1,290.15
			Total for this ACH Check for Vendor 140:	1,290.15
ACH	327	ASSOCIATION OF WASHINGTON CITII Medical Premiums Dental Premiums Vision Premiums	03/23/2018	83,648.44 8,065.62 1,098.48
			Total for this ACH Check for Vendor 327:	92,812.54
17340	593 9458185	AJILON Temp Employee Admin Assistant - A. Tharp WE	03/23/2018	1,240.96
			Total for Check Number 17340:	1,240.96
17341	3 287015346980X02	AT&T MOBILITY Cell Phone Service	03/23/2018	246.32
			Total for Check Number 17341:	246.32
17342	7 214915	CENTRO PRINT SOLUTIONS 1099 Misc Forms and Envelopes	03/23/2018	76.19
			Total for Check Number 17342:	76.19
17343	30 1187828 1187829 1187830 1187831 1189915 1189918 1189931 1189952 1192557 1192558 1192573	FOSTER PEPPER PLLC Method and System for Inter/Intra Agency Track Method and System for an Integrated Public Saf Method and System for an Integrated Public Saf Special Counsel Services Method and System for Inter/Intra Agency Track Special Counsel Services RAADAR(US) RAADAR Method and System for Inter/Intra Agency Track Method and System for an Integrated Public Saf RAADAR(US)	03/23/2018	282.19 264.25 53.81 588.87 57.75 1,390.59 1,599.94 3,316.75 5,046.50 3,169.00 91.00

Check No	Vendor No Invoice No	Vendor Name Description	Check Date Reference	Check Amount
	1192590	Real-Time Agency Activity Display and reportin		968.50
			Total for Check Number 17343:	16,829.15
17344	31 022818	FRONTIER Telephone Service	03/23/2018	773.57
			Total for Check Number 17344:	773.57
17345	218 SI684989	GBH COMMUNICATIONS EncorePRO - MON Noise Cancelling	03/23/2018	264.64
			Total for Check Number 17345:	264.64
17346	119 030918	PETER LUKE Mileage Reimbursement for Feb 2018	03/23/2018	21.82
			Total for Check Number 17346:	21.82
17347	52 40813 41313 41314 41907	PACIFICA LAW GROUP Professional Services thru Dec 31, 2017 Public Records Special Projects Professional Services thru Jan 31, 2018 Professional Services thru Feb 28, 2018	03/23/2018	1,950.00 69.00 1,950.00 1,950.00
			Total for Check Number 17347:	5,919.00
17348	377 PSTI18-1924	PST INVESTIGATIONS Polygraph Exam and Report - M. Tenold	03/23/2018	235.00
			Total for Check Number 17348:	235.00
17349	484 3892	PUBLIC SAFETY SELECTION PC Suitability Assessment (SAR) for Chapman, M.,	03/23/2018	250.00
			Total for Check Number 17349:	250.00
17350	598 022618 111917	MALCOLM S. SOTEBEER State 911 Meeting - University Place Leadership Group and Council Member Mtg.	03/23/2018	25.79 34.00
			Total for Check Number 17350:	59.79
17351	555 L123682 L124523	STATE AUDITOR'S OFFICE Accountability and Financial Audits Accountability and Financial Audits	03/23/2018	6,451.83 1,283.85
			Total for Check Number 17351:	7,735.68
17352	74 031918	UNUM Long Term Care	03/23/2018	566.74
			Total for Check Number 17352:	566.74
17353	76 022818	US BANK NA - CUSTODY Custody charges for 2/01/18 thru 2/28/18	03/23/2018	22.00
			Total for Check Number 17353:	22.00
17354	88 5004663261 5004663261	WELLS FARGO FINANCIAL LEASING Copier Printer/Copier	03/23/2018	147.50 1,151.58

Check No	Vendor No Invoice No	Vendor Name Description	Check Date Reference	Check Amount
			Total for Check Number 17354:	1,299.08
			Total for 3/23/2018:	271,202.07
			Report Total (88 checks):	1,016,210.59

Resolution 140

A RESOLUTION OF THE GOVERNING BOARD OF NORCOM APPROVING AN AGREEMENT FOR INFORMATION TECHNOLOGY SUPPORT WITH WOODINVILLE FIRE & RESCUE.

WHEREAS, Woodinville Fire & Rescue (“Woodinville Fire”) is party to the October 2007 Northeast King County Regional Public Safety Communications Agency Interlocal Agreement (the “Interlocal Agreement”) and is a Principal (as defined in the Interlocal Agreement) of NORCOM; and

WHEREAS, when the Woodinville Fire Information Systems Manager is on vacation or unavailable, Woodinville Fire is in need of professional information technology (“IT”) services to maintain and manage its technology assets, answer questions and support staff when necessary, and assist with other IT issues such as security, training, and planning; and

WHEREAS, at the request of Woodinville Fire, NORCOM has agreed to provide and manage such services for Woodinville Fire; and

WHEREAS, Woodinville Fire has agreed to fund the costs related to the provision and management of those services; and

WHEREAS, Woodinville Fire now desires to enter into an Agreement for Information Technology Support with NORCOM to memorialize the agreement between the parties with respect to IT service and support as provided herein;

NOW, THEREFORE, BE IT RESOLVED by the Governing Board of NORCOM as follows:

Section 1. Authorization. The Board hereby approves the Agreement for Information Technology Support (“Agreement”) between NORCOM and Woodinville Fire in substantially the form attached hereto as Exhibit A and incorporated herein by this reference. The Executive Director of NORCOM is hereby authorized to execute the Agreement with such modifications and revisions as determined to be necessary by the Executive Director and legal counsel to NORCOM.

Section 2. Further Authority; Prior Acts. All NORCOM officials, their agents, and representatives are hereby authorized and directed to undertake all action necessary or desirable from time to time to carry out the terms of, and complete the transactions contemplated by, this resolution. All acts taken pursuant to the authority of this resolution but prior to its effective date are hereby ratified and confirmed.

Section 3. Effective Date. This resolution shall take effect immediately upon its passage and adoption.

Passed by a majority vote of the Governing Board in an open public meeting on this 13th day of April, 2018.

Signed in authentication thereof on this 13th day of April, 2018.

Chair

Attest: _____

Exhibit A
(see attached)



MEMORANDUM

To: Governing Board
From: Tom Orr, Executive Director
Date: April 5, 2018
Subject: General Update – Governing Board Meeting – April 13, 2018

1. NORCOM Strategic Leadership Retreat

Sessions with Steve Kent are now resumed and on the calendar.

2. King County E-911 Strategic Planning Effort

King County Council approved the ordinance establishing the RAGB – Regional Area Governance Board. The County Executive appointed Ben Brier to replace Kathy Lombardo as the King County 911 Program Office Director. NORCOM staff met with Deb Flewelling of the Program Office this week to begin planning shared projects. Deb Flewelling is now responsible for King County 911 Government Relations.

3. Snoqualmie Pass Fire & Rescue

The review process for Kittitas Fire District 7 joining NORCOM continues.

4. NORCOM analysis of potential governance efficiencies

The Seattle University study is nearing completion. Survey results are being compiled and analyzed.

5. NORCOM Facility Needs Assessment

The draft report continues to be reviewed by NORCOM staff. Several areas have been identified for inclusion and additional analysis.



MEMORANDUM

To: Governing Board
From: Scott Sotebeer, Deputy Director for Strategic Initiatives
Date: April 6, 2018
Subject: General Update – April Governing Board Meeting

1. E911 Strategic Plan

- a. Plan has been approved by King County Council and is now in code. Next step is formal meetings of Advisory Governing Board. Original plan set June for first quarterly meeting. TBD.

2. County E911 Program Office

- a. New County IT Director promoted from within. Ben Breier was selected as the new manager. He has been the IT manager for the Program Office.
- b. Schedules and projects such as Text-to-911 still in somewhat in the gray area. King County in process to select new IT Director—likely from within. This may or may not impact Program Office project scheduling.

3. State 911

- a. Regionalization subcommittee continuing its work. Deb Flewelling, Government Relations manager for the Program Office, reported that regionalization inquiry began 10-15 years ago. The legislature has a renewed interest in the matter. Recommendations to state 911 and legislature likely some time in 2018. Several consolidations in rural counties are now underway in eastern Washington.

4. King County Directors

- a. Working on final draft of Advisory Governing Board charter. All PSAPs are members with a vote.

5. Seattle U Efficiency Study

- a. Study completed, and final draft is in edit review by Dr. Pete Collins- the sponsor. Expected to be sent to NORCOM within a week.



MEMORANDUM

To: Governing Board
From: Amanda Kolling, Acting Police Liaison
Date: April 2nd, 2018
Subject: Staff Report – Governing Board Meeting – April 13th, 2018

1. Police Liaison

Of the 17 original applicants, NORCOM interviewed seven candidates for the Police Liaison position on March 15th, 2018. The process consisted of two panel interviews, written assessment and oral presentation. Of the applicants who participated in the process, only three were selected to move forward to final interviews scheduled for the week of April 2nd, 2018.

2. Technology

As of March 26th, 2018, Mike Prill, Police Point of Contact for Tyler and technology issues, is no longer employed with NORCOM. At this time, Andrew Johnson has been delegated as the new Police Point of Contact and will assume the handling of all projects currently underway, including priority fixes, and future hotfix to the Tyler system once prepared. He will also begin attending Police Ops meetings and will be the specific point of contact for Police.

3. Telecommunicator Week

Telecommunicator Week is quickly approaching (April 8th – 14th) and we are continuing to collect swag from our user agencies to hand out as appreciation to our Telecommunicators.



MEMORANDUM

To: Governing Board
From: Josh Baker, Fire Liaison
Date: April 3rd 2018
Subject: Staff Report – Governing Board Meeting – April 13th 2018

CURRENT EVENTS

1. STRIKE TEAM / TASK FORCE

Zone 1 continues to press ahead with vast improvements to our Task Force / Strike Team response model. We are simplifying the instructions associated with these 'High Risk – Low Frequency' scenarios. The new method will lessen opportunities for human error and will increase the probability immensely, that the most appropriate resources and route to the edge of the zone is chosen. While the plans will be the most detail oriented for Task/Strike in Zone 1's history, the process on both sides of the radio will be even easier to accomplish. All of King and Snohomish County's Fire Station addresses are being entered into our TriTech CAD. The standard process when a Strike Team or Task Force is requested from NORCOM will be as follows:

- Our Telecommunicators will ask the requesting agency *"what is the address of your closest Fire Station to the incident."*
- The address provided by (Zone 3, Zone 5 or Snohomish County) will be geo-verified, just like any other address in our cad system. These locations will be known as "Rally Points."
- Attached to each Rally Point (OZFD Station), will be a series of unique response plans custom tailored to the specific needs of the request type and destination. Zone 1 preferred responders for each station will be identified ahead of time, but will consider AVL (should another eligible unit have a closer response time). This allows NORCOM to quickly allocate the best resources to impact change.
- These problem nature codes will automatically trigger Live MUM, like Working Fires to backfill the area.
- We also intend to automate the activation of an agency's alternate BC (if desired) to backfill the Strike Team / Task Force Leader (STL/TFL), page the Zone 1 on duty BCs for situational awareness, and page the Zone 1 Coordinator and Z1C Alternates from the response plan.
- NORCOM will assign a FTAC to be used by the STL/TFL as a travel channel to coordinate with the units under his/her command enroute to the Rally Point.
- The address of the incident, the nature of the request (e.g. 4 alarm Commercial Fire) and provided talk-group from the requestor (KCIO, SCIO, OZFD TAC3) for interoperability will be entered into the call narrative.
- The TFL/STL will make the decision to continue units to the Rally Point, or deviate to the Base/Staging area of the incident. SEE KCFCA TF/ST PROCEDURE

2. SNOQUALMIE PASS FIRE & RESCUE UPDATE (SPFR)

The SPFR Task Force will continue reporting our progress regularly: Zone 1 Fire Operations, Zone 1 Chiefs, Joint Operations and Governing Boards regarding SPFR's request to migrate call receiving and dispatch services to NORCOM. NORCOM's project team has been hard at work identifying constraints, dependencies and options. Weekly meetings are held on Wednesday. These are followed by a weekly status report, that's sent to the stakeholders and team members each Friday. This report summarizes what has been accomplished to date, and what the week ahead has in store. As of 4/4/18, the project has reached an intermission pending clarification from the client. Three current priorities:

MUTUAL / AUTO AID: Specific clarification is needed before the team can move forward.

All plans (Operations - Tech - Training) will rely on boundary clarification. SPFR is actively engaging in discussions with Upper Kittitas County Medic 1, Zone 1 Resources, BEFD ALS support and East/West Response plans.

GIS: The focus this week is to continue entering the forest service roads on the Kittitas county side into CAD.

A variety of options have been identified in the radio communications plan. These will be discussed on 4/4/18 at the SPFR weekly team meeting.

STAFFING ANALYSIS: This is currently underway. "APCO retains" is the formula NORCOM uses to gauge workload capacity.



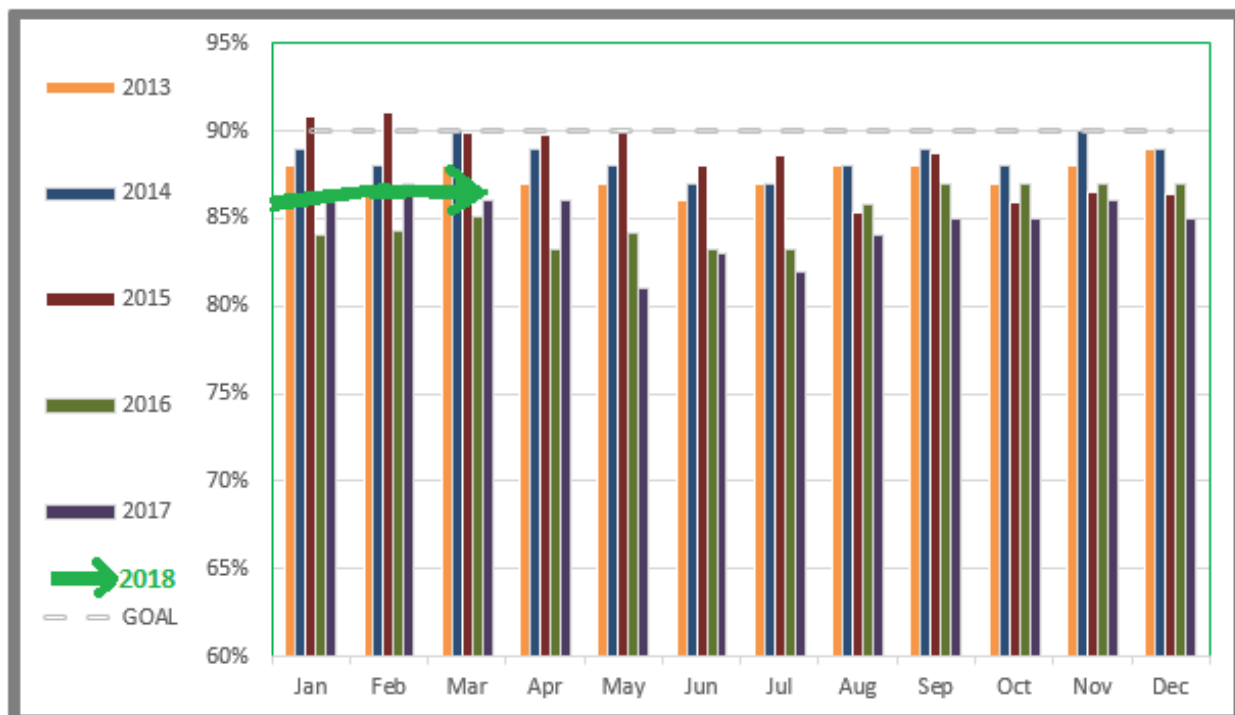
NORCOM Fire Performance Measurement Data through March 2018

The following performance data is included with this report:
Call to Dispatch Times

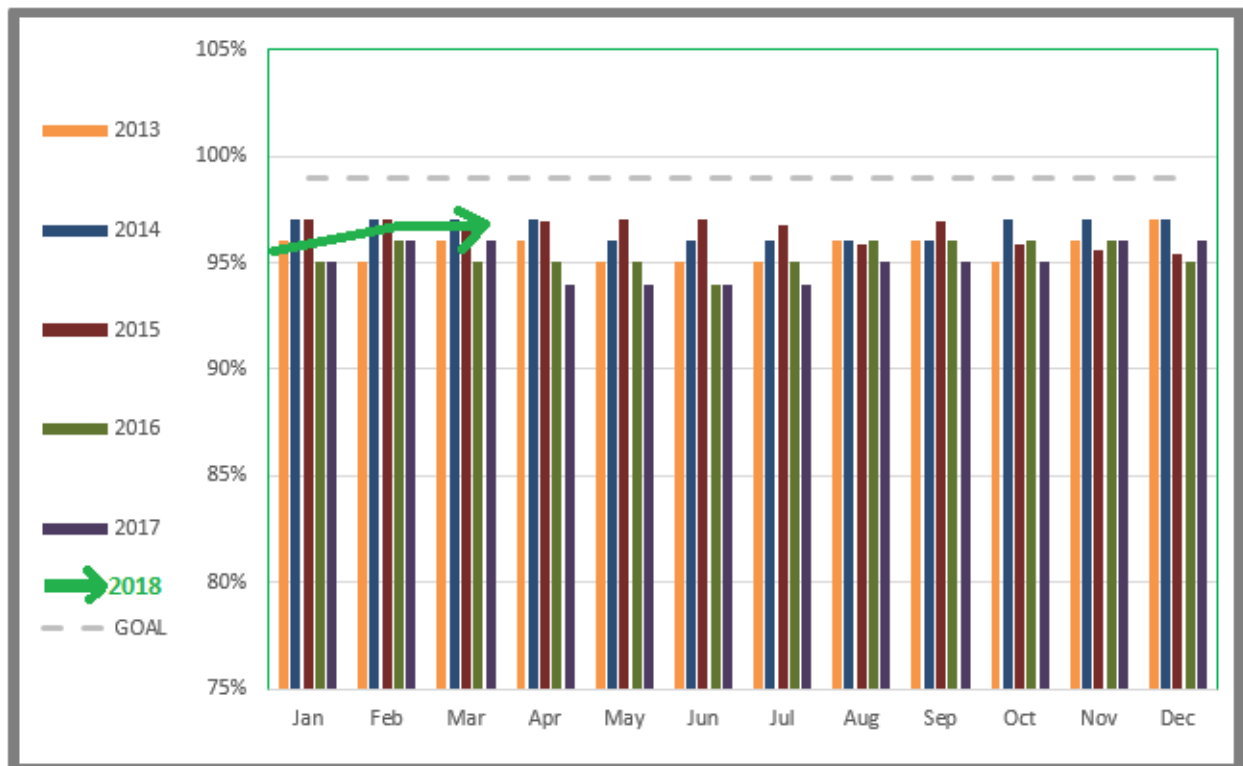
NORCOM Fire/EMS Call Received to Call Dispatch Statistics & Incident Counts.

This report includes all priority 0, 1, 2, 3, and 4 fire/EMS Emergency incidents with a unit dispatched on them. Data is gathered based on the time the call is picked up to the time a unit is dispatched on the incident.

2010 NFPA 1221 - NORCOM'S CURRENT STANDARD											
% of Fire/EMS Calls under 60 Seconds Call Received to Call Dispatched (Goal = 90%)											
	GOAL	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
Jan	90%	78%	78%	85%	85%	88%	89%	91%	84%	86%	86%
Feb	90%	81%	77%	83%	86%	87%	88%	91%	84%	87%	87%
Mar	90%	79%	80%	85%	85%	88%	90%	90%	85%	86%	87%
Apr	90%	79%	81%	87%	83%	87%	89%	90%	83%	86%	
May	90%	80%	80%	86%	83%	87%	88%	90%	84%	81%	
Jun	90%	77%	83%	85%	87%	86%	87%	88%	83%	83%	
Jul	90%	70%	85%	85%	86%	87%	87%	89%	83%	82%	
Aug	90%	74%	83%	86%	86%	88%	88%	85%	86%	84%	
Sep	90%	80%	86%	84%	87%	88%	89%	89%	87%	85%	
Oct	90%	82%	86%	80%	84%	87%	88%	86%	87%	85%	
Nov	90%	79%	86%	81%	87%	88%	90%	87%	87%	86%	
Dec	90%	79%	84%	83%	88%	89%	89%	86%	87%	85%	
AVG		78%	82%	84%	86%	88%	89%	88%	85%	85%	87%



2010 NFPA 1221 - NORCOM'S CURRENT STANDARD											
% of Fire/EMS Calls under 90 Seconds Call Received to Call Dispatched (Goal = 99%)											
	GOAL	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
Jan	99%	91%	92%	95%	94%	96%	97%	97%	95%	95%	95%
Feb	99%	93%	92%	94%	95%	95%	97%	97%	96%	96%	96%
Mar	99%	92%	93%	95%	95%	96%	97%	97%	95%	96%	96%
Apr	99%	93%	94%	96%	93%	96%	97%	97%	95%	94%	
May	99%	93%	93%	95%	94%	95%	96%	97%	95%	94%	
Jun	99%	91%	94%	94%	96%	95%	96%	97%	94%	94%	
Jul	99%	87%	95%	94%	95%	95%	96%	97%	95%	94%	
Aug	99%	90%	95%	95%	95%	96%	96%	96%	96%	95%	
Sep	99%	92%	95%	95%	96%	96%	96%	97%	96%	95%	
Oct	99%	94%	94%	93%	94%	95%	97%	96%	96%	95%	
Nov	99%	92%	95%	93%	97%	96%	97%	96%	96%	96%	
Dec	99%	93%	94%	94%	96%	97%	97%	95%	95%	96%	
AVG		92%	94%	94%	95%	96%	97%	97%	95%	95%	96%





MEMORANDUM

To: Governing Board
From: Roky Louie, Deputy Director for Operations and Human Resources
Date: April 13, 2018
Subject: Staff Update

OPERATIONS

Annual Evaluations and Quality Assurance

At the conclusion of first quarter, the Operations division has completed a quality assurance check (QA) on each Telecommunicator in the division. A combined total of 174 call receiving, police radio, and fire radio QAs were completed. In addition, all annual evaluations that were due were also completed. A total of 11 annual evaluations were completed on time. While this may seem to be routine, a 100% success rate in this area has not been achieved since at least 2012.

NORCOM currently provides a separate quality assurance check on call receiving, police radio, and fire radio for each employee every quarter. A rating of below standards requires counseling and a follow up check to ensure that any deficiencies are brought up to an appropriate level.

Leadership Training – The Results Group

To date 100% of NORCOM's management, administration, and IT employees have completed the Leadership training offered by Steve Kent. In addition, 60% of the Telecommunicator group has completed the line level training. The remaining groups of Telecommunicators are scheduled to complete the line level training in April and May.

NORCOM Associated Guild Contract Negotiations

An initial meeting for contract negotiation has been held with just the Deputy Director and Guild President, mostly to go over language corrections existing in the current contract. Topical high points such as sick leave usage and part time were also discussed. The NORCOM Associated Guild is currently soliciting feedback from its membership to determine and prioritize interest level. Once this process is completed a kickoff meeting can be held with a full negotiation team from both sides of the table.

HUMAN RESOURCES

Telecommunicator Recruitment

Telecommunicator staffing is currently at 52 out of 62 allotted positions. The Recruitment Cross Team is currently working toward hiring for CRA25. The team has identified that other agencies have reduced their hiring time to more quickly acquire applicants. NORCOM has lost a total of seven applicants since the beginning of the year to competition. In response, NORCOM made some adjustments to its hiring process to be more competitive. These changes are being tracked now to measure how much time is being saved and if the quality of the process itself is being impacted.

NORCOM is also now actively sending representatives to Public Safety Testing sites to encourage applicants to apply with NORCOM. Previous statistics have shown that only 20% of applicants in the area select NORCOM as an agency to apply with. This is most likely because there are so many options available and the applicant is only allowed to select a small number of choices. Sending representatives to testing sites has been very successful. For instance, at one such testing there were 19 applicants and only three selected NORCOM as an agency to apply with. After the NORCOM representative had a chance to talk to the applicant pool all 19 had selected NORCOM as an agency to apply with.

In total, the efforts of the Recruitment Cross Team have one applicant undergoing psychological testing, and another 11 applicants in backgrounding. Adjusted estimates suggest an academy of 4 to 5 might be viable in May.

Systems Engineer

The NORCOM IT department has posted for an additional Systems Engineer position. A number of qualified applicants have submitted for the position. Several applicants have dropped out of the process due to the time it takes for a thorough backgrounding.

Police Liaison Recruitment

An interview and assessment for the Police Liaison process was held on March 15th. A total of 17 internal and external applicants applied for the position. Of the Seven that were selected for interviews and assessments, three moved on to a second set of interviews which occurred on April 3rd. It is currently estimated that a successful applicant can be named in short order.



MEMORANDUM

To: NORCOM Governing Board

From: J.R. Lieuallen, Finance Manager

Date: April 9, 2017

Re: Staff Update

- Tyler (NWS) Settlement Agreement Payments – There is one remaining payment:
 - The Final Acceptance payment of \$274,509 is still outstanding.
- 2016 Audit – SAO has completed field work.
 - NORCOM and the SAO are working through GASB 68 entries and presentation at the moment. They are slightly unsure as to our numbers (which were finalized with the help of SAO in 2017).
 - The audit report will be presented to the Board in the May meeting – this is subject to change as they are going through personnel changes
 - One potential issue of note is that NORCOM bought flowers for the peer support functions. SAO believes these to be unallowable costs. NORCOM staff is working with them to correct this so no findings will be issued.
- 2017 Carry-over amounts
 - Preliminary carry-over amounts have been presented and discussed with the Finance Committee.
 - The GB will take action to amend the 2018 budget with these amounts in May
- 2019 Budget
 - Preliminary budget numbers have been presented and discussed with the Finance Committee.
 - There are still several potentially large monetary items that have not been nailed down yet, the largest of these is the potential use costs for new PSERN radios.
 - The Committee is meeting on Monday, April 16th to further review the budget
 - As a way to mitigate large increases in agency fees, the Committee is exploring various levels of rate stabilization use again.



MEMORANDUM

To: **NORCOM Governing Board**

From: Ron Tiedeman, IT Director

Date: April 3, 2018

Re: Staff Update – Information Technology

NORCOM Systems Supervisor – Mike Prill

Mike Prill, one of NORCOM long-standing Information Technology employees, resigned with his last day March 27th. Andrew Johnson who is a “back-up” to police systems has been assigned temporarily to fill the duties. We hope to advertise the vacancy the week of April 2nd, 2018.

NORCOM Systems Engineer – We continue to receive applications and have several scheduled for initial interviews and testing in April.

Woodinville Fire IT Services Support ILA – Draft ILA for governing board review, which would allow NORCOM to assist supporting Woodinville Fire IT needs based on a 40-hour “pool” of hours to cover emergencies, vacations and sick-leave. NORCOM IT will be discussing a similar arrangement with Duvall Fire as well.

Bellevue HVAC Project - Due to a large HVAC project south of NORCOM operations the week of April 14th, NORCOM operations will be relocating to the Redmond Satellite center. IT is currently coordinating IT systems and radio communication needs with Operations in preparation for the temporary move expected to last 5 days.

Tri-Tech and Fire – Current Tri-tech CLQ (Click) in test environment and testing continues. Due to configuration requirements, and user notification requirements we will begin cellular testing in April. CAD to CAD interface configuration quote received allowing one single interface to communicate between multiple CAD systems. References will be contacted and possible demonstration or site visit.

EPASS (employee accountability), Motorola employee accountability application demo and PSERN radio system updates occurred March 27th, 1 pm at Eastside Fire Headquarters in Issaquah. Further software demo’s include Tyler “Crew Force”, Tri-Tech and possible development in RAADAR. Discussed at last joint ops meeting.

Tyler - Systems are running efficiently with minimal support tickets being triaged. Three priority issues remain, all associated with GIS addressing. This week, a hotfix will be applied by Tyler to resolve one of the known issues in our test system and will be applied to training and production if successful. Due to these priority issues, the hotfix originally scheduled in March/ April has been delayed. E-Brazzo’s equipment purchases and implementation underway. NCIC OFML state mandated changes are currently being scheduled, and due to be completed prior to August 2018.

PSERN – PSAP ILA under review, and proposed deadline for comment submittal due April 13th 2018. Project scheduling for upcoming Console and dispatch updates tentatively starting in June 2018 to include console installation, testing and training.

King County 911 – King County E911 Program Office Manager interview process completed. Almost 58 applicants applied for the position, which was narrowed down to 6, however only 3 candidates were interviewed. The current IT services supervisor Ben Brier was announced as the new King County E911 Program Manager.

King County 911 made an official request of all King County PSAPS, asking for technical assistance in completing 3 high level projects at each of the PSAP's. These projects include Text to 911, VIPER phone replacement upgrade and ESInet II installs. IT will support NORCOM, WSP Bellevue, Bothell, Redmond and Issaquah through 2018-2019. Planning has begun, with discussions of time and project schedules being finalized.

Fire Projects (Systems Supervisor – Karen Furuya)

- **TriTech** – Taskforce set up internally to identify enhancements and productivity changes.

- **Other Fire Projects**
 - **Locution** - HP and Locution verify problem, which now includes Seattle Fire PC's.
 - **CLQ (Cellular Location Query)** – Install and test – March/ April
 - **Live MUM** – Fire move-up software configuration enhancements continue.
 - **EPASS** – Employee accountability project.
 - Vendor demo's – Motorola 3/27/18
 - RAADAR Enhancement Evaluation
 - Tyler – “Crew Force”
 - Tri-Tech

Police Projects (Systems Supervisor – Mike Prill)

- **Tyler/New World Systems Upgrade – COMPLETE 2017.1**
 - Priority 1 and 2 issues – 3 GIS Issues remain
 - Awaiting Service Pack 1 update – Delayed due to priority issues.

- **Tyler Animal Tracking Module – Kirkland**
 - Installation complete. Coordinating pet data import.

- **Tyler – Brazo's eParking Solution**
 - Installation scheduling underway with Mercer Island Police and Bellevue Police.

Infrastructure Projects (Senior Systems Engineer – Nathan Way)

- BLVPD 5-year CAD and LERMS data extract request

RAADAR

- Tri-Tech strategic discussion
- Tyler strategic discussion and demo
- RAADAR – Bellevue Transportation log in and use
- WSP Demo – March 14th
- Custom program charges and development – Madison County - \$1500 revenue to date

- **RAADAR Enhancements Under Development:**
 - **Authorization Banner** – Log policy and procedure: Log-in - click yes to accept.
 - **Call notification alerts** – Agency mutual aid, allowing audible or visual notification of call.

- **RAADAR Development Enhancement Requests:**
 - **Animated maps.** - Map Updates and auto refresh with no location loss.
 - **Animate Vehicle locations** – Live updates as vehicles are in motion.
 - **Page Notification alerts** – CFS change while on map sends notification and refreshes map.
 - **NCIC Queries** – Enable through RAADAR mask and cellular capabilities.
 - **In App Messaging** - Similar to cad to cad but through RAADAR.
 - **Agency Inventory Maps (EPASS)** Agency-wide map with all apparatus and CFS located and refreshed in real-time.
 - **Re-write RAADAR.** Take advantage of new technologies for real-time web applications.
 - **C-Base Addition** - Issaquah PD to RAADAR. Spillman backend database.
 - **Replication Server** - Adding Seattle FD to RAADAR. On hold
 - **2-Factor** - Rework/upgrade the authentication module to support Madison County RAADAR

- **SHFD Inventory**
 - Custom inventory software. Partially implemented – currently testing

- **Document Routing** – In development

- **ePASS** - Possible RAADAR solution.

- **Animal Control** - Placeholder.